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- **Herbert Systems Design Innovative System For Calmer Passenger Flow**
- **Designed With Passengers And Security Staff In Mind**
- **Automatic Tray Return System To Improve Security Check Processes**

Herbert Systems, renowned for its innovative design and technology within the airport and baggage handling industry, has recently undertaken a new project to design and take ownership of security check processes for a major airport operator. The new concept has focused on providing an automatic tray return system to replace the traditional scanning system which has been slow, difficult to operate and not ergonomic. Overall however the experience for the passenger should be a much smoother and calmer one which will include reduced queuing allowing more time to shop and rest before boarding.

A number of factors were taken into consideration by Herbert Systems when designing the new system, including the passenger profile, improving passenger throughput and incorporating ideas from the staff that will actually operate the system, to make it both safe and easy to use. Health and Safety considerations were at the forefront of the design, due to their importance in areas where public access is required. Herbert Systems' experience of working in the airport industry means they recognise that a safe environment for both the public and staff is paramount.

In addition, Herbert Systems also addressed the issues of flexibility, reliability, maintenance and energy saving in its design, which has created a cost-effective system, suitable for now and for the future. The modular format allows the system to be expanded quickly and easily allowing it to adapt to the changing needs of the business.

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