

HERBERT SYSTEMS LAUNCHES *TRS* AUTOMATIC TRAY RETURN SYSTEM AT INTER AIRPORT

UK-based Herbert Systems, leaders in innovative products for the airport industry, launched the Herbert TRS automatic tray return system at the Inter Airport Europe exhibition in Munich last October.

The new system brings airport operators a range of valuable benefits at airport security checkpoints, including reducing queuing and stress, speeding passenger throughput, significantly reducing manual handling – and cutting out major capital costs.

The **Herbert TRS** is a highly flexible modular system for handling cabin baggage that is designed to eliminate the bottlenecks and stress that can occur at security checkpoints, move passengers through the area at greater speed and, at the same time, free up security staff to spend less time moving trays and more time maintaining a security presence.

Andy Dowe, business development manager at Herbert Systems, says: “The **Herbert TRS** enables the tray to be presented automatically to each passenger at the security checkpoint at the right height for loading. Without having to wait for security staff, the passenger can load the tray immediately, speeding up the whole process. Trays pass along the line at a pre-defined spacing. At the end of the line, the trays are automatically returned, without staff having to lift or move them. It also means they are able to spend less time as tray handlers and more time focussing on the security role.”

The trays are of an IATA size, which allows more space for the passengers' belongings whilst acting as a gauge for some airlines that restrict the size of baggage in the cabin area.

Importantly, significant capital cost savings can be achieved by installing the **Herbert TRS**, as Andy Dowe explains: “Because passenger per line capacity is over

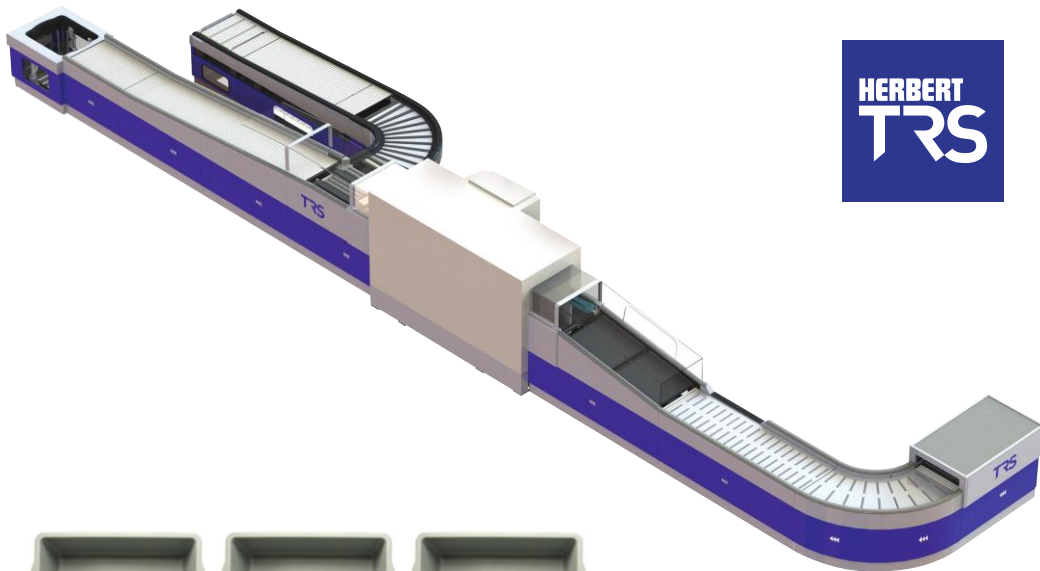
50% higher than conventional systems, the number of lanes required can be reduced. With fewer lanes, you need fewer X-Ray machines and reduced staff requirements too. In fact, in one year with five or six staff on a single lane working two shifts, a saving in staff costs alone can easily be in seven figures. You also free up the space for a wider circulation area or even additional valuable retail space.”

The Herbert TRS is already installed at London Stansted airport where 16 lanes are providing excellent results: the improved passenger experience and less waiting time has been obvious when travelling through the airport following their installation in June 2011. With a system already on trial in Dubai, the Herbert TRS is on target to make a difference in today’s and tomorrow’s busy airport search areas.

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<http://www.herbertsystems.co.uk/tray-return-systems.php>

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